



## Southeast Wisconsin Communications Resource/Support Group

### SEWCRSG Meeting

Tuesday, March 3, 2009

9:30 AM – 12:30 PM

Wisconsin State Patrol – Waukesha Post

### MEETING SUMMARY

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#### Future Meetings

- **April 1, 2009:** The next TIME FIMT meeting is scheduled for Wednesday, April 1, 2009 from 9:00 am - 12:00 pm at the WisDOT STOC located at 433 West St. Paul Avenue, Suite 300, Milwaukee, WI 53203.
- **May 5, 2009:** The next SEWCRSG Committee Meeting is scheduled for Tuesday, May 5, 2009 from 9:30 am - 12:00 pm at the Wisconsin State Patrol Waukesha Post.

#### January 27, 2009 Meeting Summary

- The January 27, 2009 Meeting Summary was distributed and reviewed.
- **One change was proposed** – for locating information on the APCO North Central Regional Conference, [wipscom.org](http://wipscom.org) should be accessed. This site is the joint NENA/APCO site.
- Wendy Maechtle motioned to approve the meeting summary. Richard Tuma seconded the motion and the motion passed unanimously.

#### Treasurer's Report

- Wendy Maechtle provided the Treasurer's Report for January 27, 2009 to March 3, 2009. The beginning account balance was \$985.35. During this time period, the total income received was \$75.00 in dues and total expenditures were \$0.00. The ending account balance was \$1,060.35.
- An upcoming expense will be to renew the SEWCRSG Web site.
- Richard Tuma motioned to approve the Treasurer's Report. Jay Maritz seconded the motion and the motion passed unanimously.

#### Updates

##### NENA/APCO

- Jay Maritz provided information on the North Central Regional APCO Conference that is to be held at the end of April. There are a number of pre-conference courses in addition to the sessions and speakers. <http://wipscom.org> can be accessed for information on the conference.
- The discounted fee for early registration will remain in effect until the day of the conference. The cost of the conference is \$175 for members and \$200 for non-members.
- The vendor hall is fully booked and will have a variety of booths.
- If anyone would like to volunteer to assist at the conference, please contact Connie Catterall. Volunteers will receive a discount on registration
- WI-NENA is beginning to plan their fall conference. The conference will be held in late October at the Kalahari Resort in the Wisconsin Dells.
- APCO recently held their mid-winter business meeting. APCO International is doing well but is slightly concerned about membership decreasing; however, there are currently more members than last year. Due to the current economic situation, the executive council decided to not increase dues this year. The 2009-2010 budget was presented to the group and accepted.
- The APCO/NENA Winter Summit will be planned soon.
- APCO has been approved as an ANSI Standards approving body. APCO has developed a standard for dispatcher telecommunicator training. This training can be accessed via the APCO standards Web site. At this time, APCO is working with NENA to get some NENA standards through the ANSI qualifications.

- NENA national is strong. The new executive director is managing things well. The NG911 process is continuing and should be finalized by September 2011; model legislation on handling multi-line telephone systems will be developed.
- The founder of NENA, recently passed away. Richard Tuma can be contacted for additional information.

### **911 Legislation**

- At this time, no legislation is pending. Wisconsin Counties Association and Alliance of Cities is looking for legislation and funding from Governor's Budget and it may be possible to add the 911 legislation to this.
- The 911 legislation was removed from the Governor's Budget. The reason for this is being looked in to; the committee wants to determine the reason for this change prior to moving forward. If the Governor still supports the legislation, the committee will move forward.
- At this time, it is difficult to speculate as to if the legislation will be passed this year. It takes approximately 10-12 months for the administrative rules to be developed and then it will take additional time to promote a fund for money to be drawn from.
- The initial standard does include NG911 and phone companies have been supportive of what has been developed. Some of the municipalities have been opposed to the legislation.
- Discussions have been held over pre-paid cell phones. For these phones, the phone industry would collect a surcharge at the time minutes are purchased. The surcharge would then be submitted to the state.
- At this time, \$20 million in funds that were previously collected to cover 911 charges have been retrieved and reverted back to cell phone customers and companies.
- With new legislation, phone companies will begin charging for 911 lines. Legislation is written so that the charge would be presented to the county or primary PSAP. The collected funds would then be presented to 911 centers (who pay for 911 lines) to cover the fees for the lines. Approximately \$60 million could be collected over the year and then would be distributed.
- **AI: Connie will send the most recent 911 legislation to the SEWCRSG group.**

### **TIME/FIMT**

- The next FIMT meeting is scheduled for Wednesday, April 1, 2009 at the STOC.
- Train-the-trainer sessions are currently being held throughout the state. Four sessions have been scheduled in the SE Region and registration forms were distributed.
- The 2009 Statewide TIM Conference is scheduled for May 13-14, 2009 at the Wilderness Glacier Canyon Conference Center in the Wisconsin Dells. Pre-conference training sessions will be held May 12<sup>th</sup>. The conference is free of charge and hotel rooms can be reserved at the state rate of \$70/night. The Save the Date handout and preliminary program were distributed.
- The new STOC overview sheet was distributed.
- **AI: Determine what 800 number can be used for transferring calls to 511 from CAD.**
- **AI: Looking in to new messages/warnings on the message boards – icy conditions, etc.**

### **WI-TERT**

- The WI-TERT Team Member Basic Training was held February 23-24, 2009. Twenty students attended the training and feedback was excellent. The WEM mobile command post was brought in for the session.
- The next team member basic training will be held May 18-19, 2009. There will be a minimum of three sessions held this year.
- Walworth County has agreed to assist with acquiring a grant to cover the training fees. The WEM mobile command post and trailer will be brought to the training session.
- Regional coordinator training is to be held this year as well. This training will most likely be held at the beginning of December and will be attached to an in-service/refresher course.
- Wisconsin is the first state to have a TERT team member training course.

- The National Joint TERT initiative is working toward putting through the Model Recommendation for TERT Deployment (MRTD) as an ANSI standard. It is in public review stage at present.

### **CASM**

- CASM (communication asset survey/mapping) is a program hosted by the US Navy. There have been multiple updates throughout the past year.
- Maureen Weiher is familiar with the program and will present on the topic at an upcoming meeting.

## **Interoperability Committee**

### **Protocol Initiatives**

- This discussion has been tabled until the next meeting.

## **Training and Outreach Committee**

### **Upcoming Training**

#### **CASM**

- Some agencies are hesitant of using CASM because of information being available to the public. However, the information is already public. Operational aspects are not included because that should not be public knowledge. To resolve these concerns, it may be beneficial to hold an initial informational session for the group as well as supervisors.
- The SEWCRSG group should be trained in using CASM. It would also be beneficial for OJA to hold regional meetings to provide information to agency administrators and IT personnel.
- Trainings for end users could be held after regional meetings; SEWCRSG could look into sponsoring the trainings and incorporating into TERT trainings.
- Eventually, using CASM may be a requirement when applying for homeland security grants.
- **AI: Maureen Weiher to contact Dave Spenner about holding regional meetings.**

#### **September 1: National Center for Missing and Exploited Training**

- This is a full day class that will be held at the Milwaukee County training facility in Franklin. Lunch will be provided to participants. The audience is dispatchers, investigators/supervisors and first responders.
- SEWCRSG will not be charged for the training. All of the fees (instructor's time, meals, lodging, travel and training materials) are paid for by the Center.
- SEWCRSG is responsible for AV equipment, scheduling the room, providing food and recruiting students.
- Attendees will pay a \$10 fee to cover lunch and coffee and a snack in the afternoon.
- To cover the room needs, Milwaukee County has requested a few spots without a charge.

#### **Scholarship**

- The committee would like to look into using funds to sponsor registrations to events for people involved with public safety communications.
- At an upcoming meeting, the group wants to look at available funds and developing criteria to determine how many people to sponsor, what to sponsor and how to choose who to sponsor.
- The first scholarship opportunity the group will look into is for the NENA conference. The group could provide scholarships for registration and lodging.

#### **Sponsorship for WI-TERT Expenses**

- The grant covers expenses attendees may encounter by attending a WI-TERT training.
- If this changes, the topic will be revisited.

#### **Outreach**

- Additional outreach efforts will continue by having booths at different conferences. Proposed conferences to attend include: APCO, WI-NENA, Statewide TIM Conference, DOJ, Badger Sheriff's Association and WEM.

## **New Business**

### ***Dues***

- Dues are \$15/person and can be paid to Wendy. Invoices were sent on Monday, March 2, 2009 via e-mail.

### ***Racine County – Emergency Medical Dispatch (EMD)***

- Discussion was initiated on what counties use for emergency medical dispatch.
- Racine County is working with Power Phone as that is what they have been using. However, trainings are \$209/person. Courses are being held across the state but attending is expensive.
- Waukesha currently uses medical priority.
- Kenosha County has developed a system of their own but it is based off of APCO.
- There are currently no standards for EMD in the state and there is no state funding for EMD courses. There are also no state or federal mandates to do EMD; however, it may be beneficial to consult with attorneys before discontinuing.
- Personnel can be trained as an instructor who can then train the remainder of the department.

### ***Web site***

- The Web site is currently being updated.
- The committee would like to look into putting an Amber Alert Ticker on the Web site. Information on accessing a ticker can be found at:  
[http://www.codeamber.com/xml\\_application.php](http://www.codeamber.com/xml_application.php)

## **Next Meeting**

- The next meeting will be held on Tuesday, May 5, 2009 at the Wisconsin State Patrol Waukesha Post and will begin at 9:30 am and end at 12:00 pm.

## **Adjourn**

- Bob Kacmarcik motioned to adjourn the meeting. Deb Tyryfter seconded the motion and the motion passed unanimously. The meeting was adjourned at 12:16 pm.



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### ATTENDANCE RECORD

Name	Agency	Phone	E-mail
Deb Tyryfter	Wisconsin State Patrol	(608) 576-8482	<a href="mailto:deborah.tyryfter@wi.dot.gov">deborah.tyryfter@wi.dot.gov</a>
Jay Maritz	Walworth County Sheriff	(262) 741-4621	<a href="mailto:jmaritz@co.walworth.wi.us">jmaritz@co.walworth.wi.us</a>
Heidi Mueller	Milwaukee Fire Department	(414) 286-5351	<a href="mailto:hjmuell@milwaukee.gov">hjmuell@milwaukee.gov</a>
Horace Staples	Kenosha Sheriff	(262) 605-5127	<a href="mailto:hstaples@co.kenosha.wi.us">hstaples@co.kenosha.wi.us</a>
Ben White	Milwaukee County IMSD		<a href="mailto:ben.white@milwcnty.com">ben.white@milwcnty.com</a>
Maureen Weiher	Milwaukee County IMSD	(414) 278-2061	<a href="mailto:maureen.weiher@milwcnty.com">maureen.weiher@milwcnty.com</a>
Kaye Kumbier	Waukesha County Communications	(262) 446-5078	<a href="mailto:kkumbier@waukeshacounty.gov">kkumbier@waukeshacounty.gov</a>
Sherri Stigler	Waukesha County Communications	(262) 446-5085	<a href="mailto:sstigler@waukeshacounty.gov">sstigler@waukeshacounty.gov</a>
Richard Tuma	Waukesha County Communications	(262) 446-5075	<a href="mailto:rtuma@waukeshacounty.gov">rtuma@waukeshacounty.gov</a>
Bob Kacmarcik	Racine County Sheriff	(262) 632-2023	<a href="mailto:robert.kacmarcik@racinesheriff.org">robert.kacmarcik@racinesheriff.org</a>
Wendy Maechtle	Ozaukee County Sheriff	(262) 284-8459	<a href="mailto:wmaechtle@co.ozaukee.wi.us">wmaechtle@co.ozaukee.wi.us</a>
Connie Catterall	Wisconsin State Patrol	(262) 785-4700	<a href="mailto:connie.catterall@dot.state.wi.us">connie.catterall@dot.state.wi.us</a>
Eve Malin	HNTB	(414) 227-2156	<a href="mailto:emalin@hntb.com">emalin@hntb.com</a>